



Parental Advocacy and Information Service

Launch June 2023

Introduction

- Overview of service
- Activities to date
- Achievements
- Future plans



Parental Advocacy & Information service



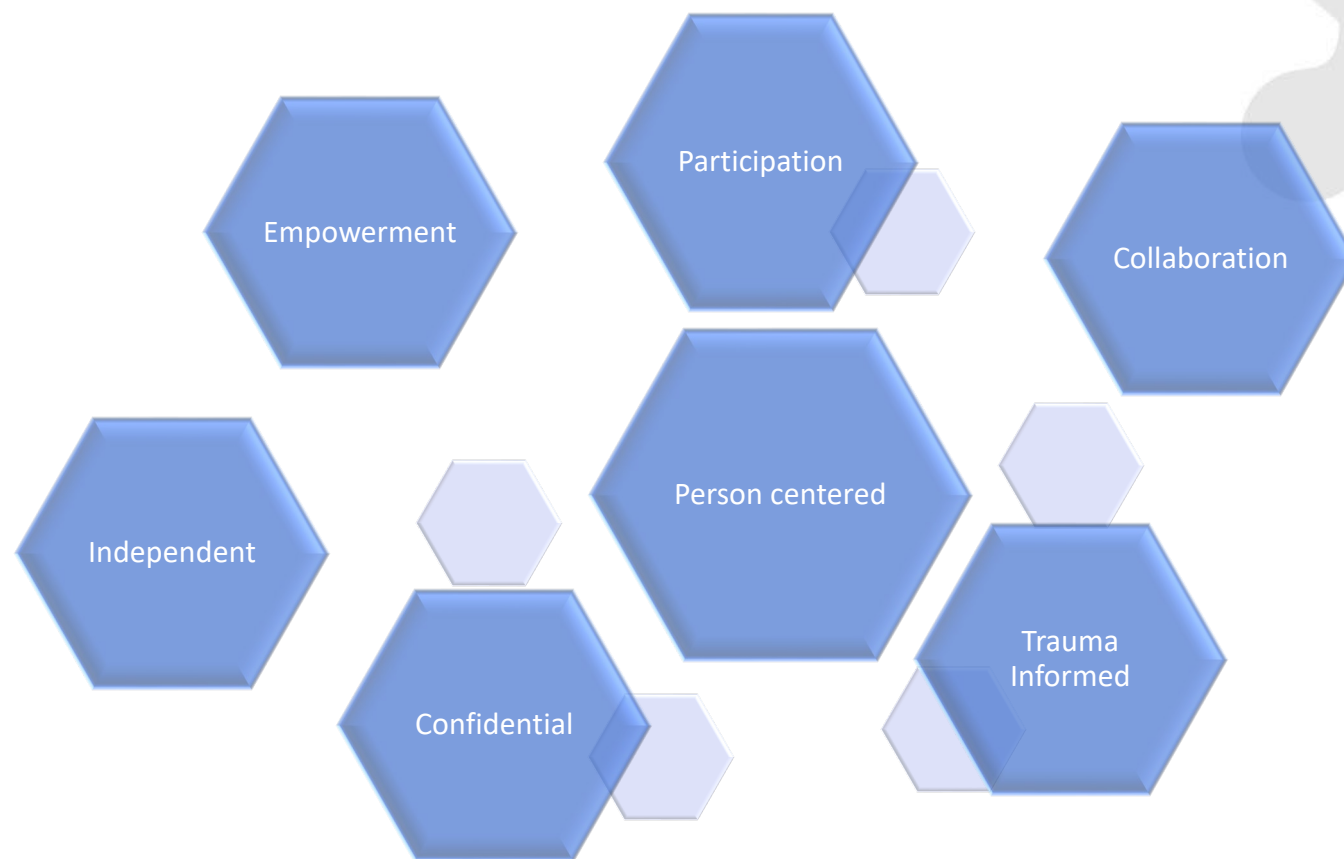
- Consultation
- Networking
- Developing service model
- Promotions

Aims of the Service

- Strengthen existing relationships
- Understand parents perspective
- Share quality information
- Help parents navigate the system
- Breakdown language barriers
- Create conditions for parents to participate fully
- Provide support at meetings
- Court accompaniment
- Help understand decisions and judgement
- Signpost and access to therapeutic supports



Guiding principles



Service Strands



ADVOCACY SERVICE



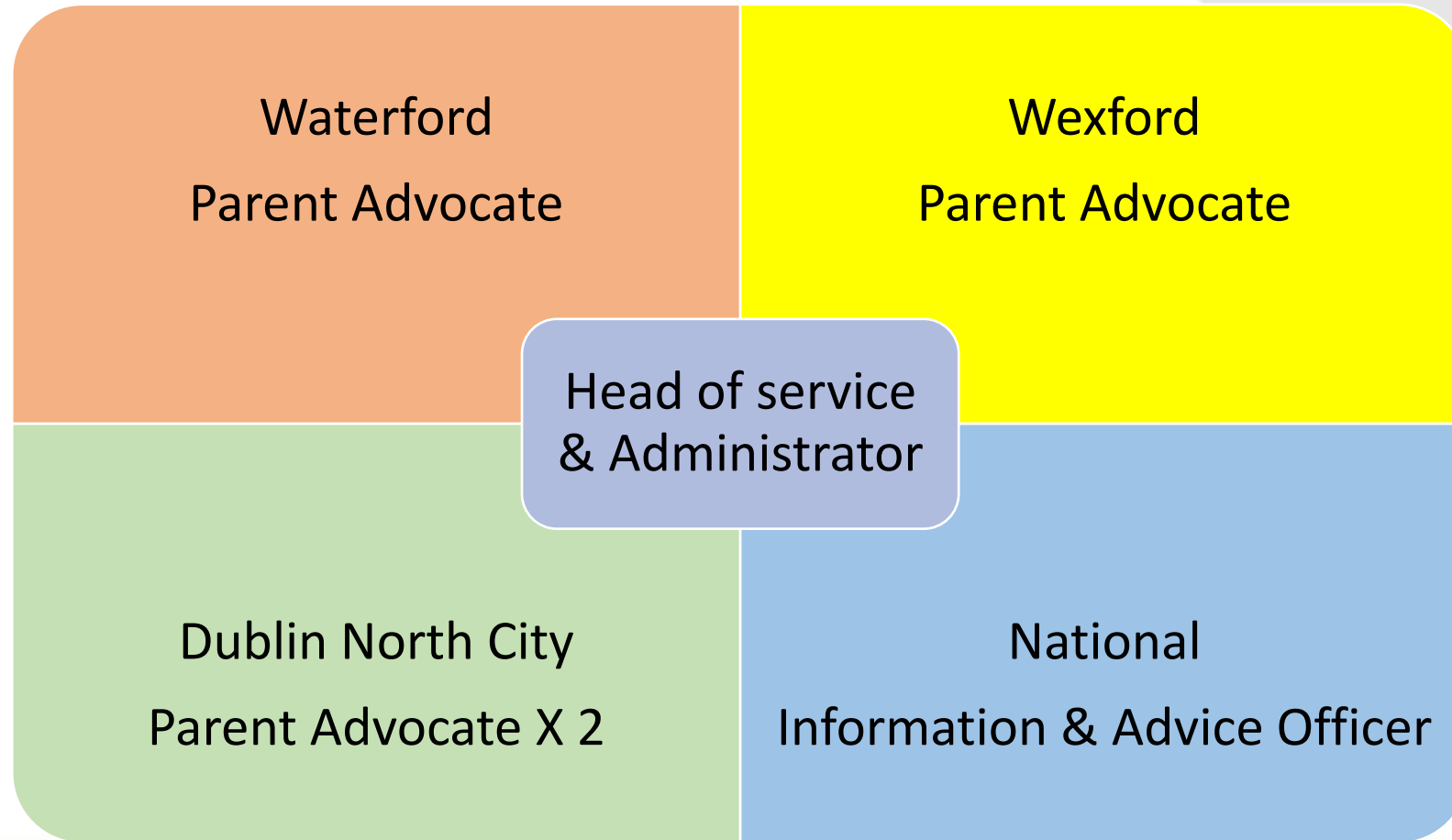
INFORMATION PROVISION AND
COMMUNICATIONS SERVICE



MONITORING AND EVALUATION



The Team





Advocacy service

	Dublin North City	Waterford	Wexford	OCA	Total
Referrals	23	30	15	2	70
Active Cases	18	22	10	-	50
Closed Cases	4	6	5	-	15
Enquiries	40	23	18	54	135

Advocacy service

- Referrals: Self referral or third party referral
- Sources of referral:
 - Parent self referral
 - Tusla Family Support
 - Legal Aid Solicitors
 - Tusla Access worker
 - Probation
 - Psychologist
 - Tusla Social Workers





Parents perspective

Scared

Lonely

Shame

Confused

Worried

Powerless

Hopeless

Frustrated

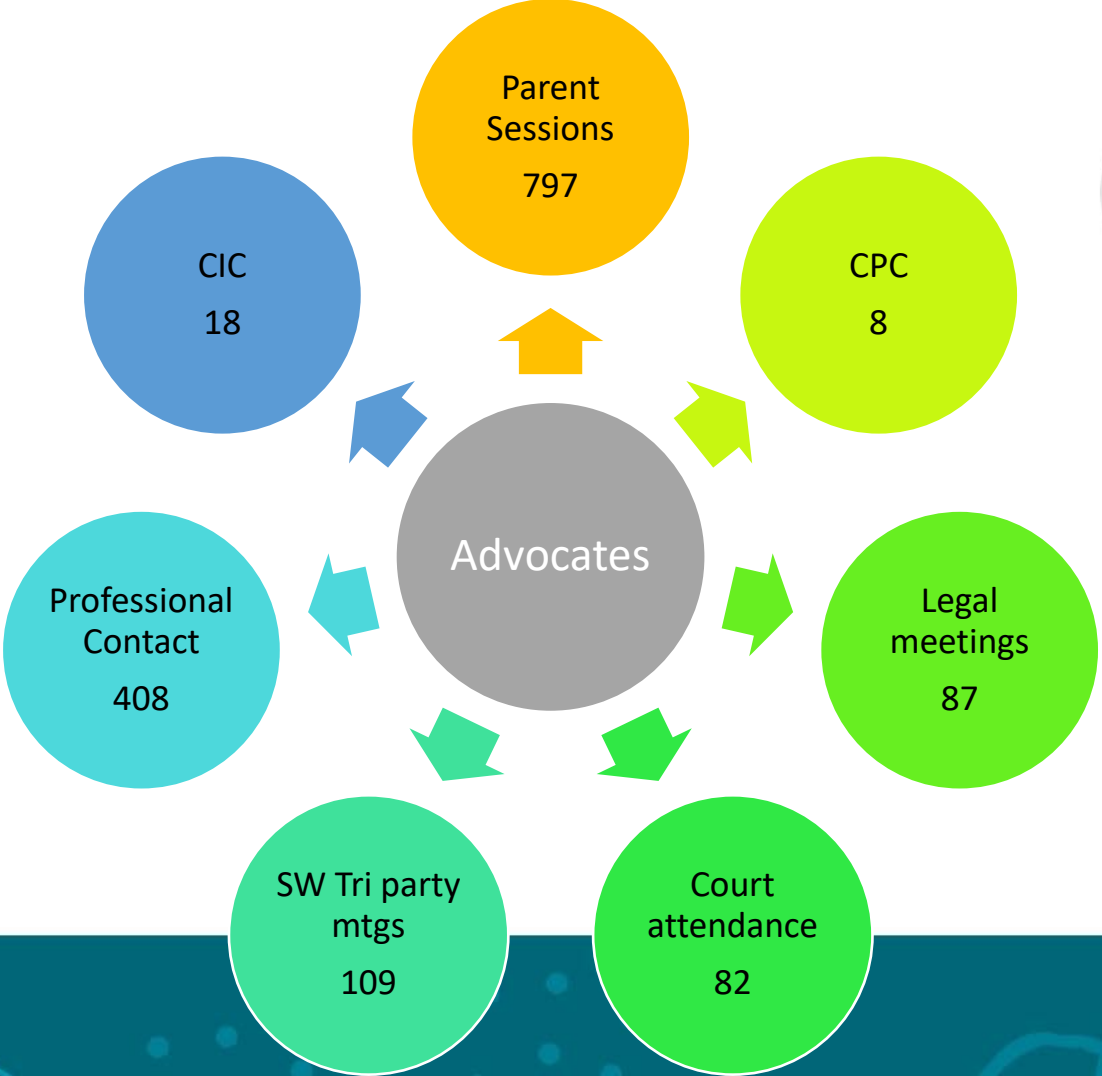


Next Steps

- Initial meeting with Parent
- Consent
- Advocacy Plan
- Tri party meeting with social worker
- Legal consults
- Court accompaniment
- Parent one to one sessions



Breakdown of activities





Key elements



Information



Prep



Signposting



Empowerment

Information & Advice service



Free phone &
Email Support

Website
planning

Development
of materials

Workshops



Monitoring & Evaluation



Consultation

Mechanisms
for data
collection

Participation

Key themes

Achievements

- Delivering the Service
- Freephone number
- Collaboration
- Reunification
- Supervision orders vacated
- Child protection notification system
- Oireachtas committee: Parents perspective



Future Plans

- Continue to deliver the services
- Develop the service model
- Develop resources
- Launch the website
- Deliver workshops
- Evaluate the service



